



COVID-19 Transportation Protocols brought to you by Omni Limousine, Inc.

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The Road to Recovery Begins Here

As luxury ground transportation professionals and an essential business, we have been closely monitoring and adapting operating procedures based on the advice of experts, including the Centers for Disease Control and Prevention (CDC), Department of Transportation (DOT) and the Nevada Transportation Authority (NTA). As the country reopens and you and your clients return to work, we thought we would share the protocols we have adapted to ensure the health and safety of our passengers, team members and clients.

Personal Protective Equipment

- ◆ Team members are told to stay home if they are sick and follow their doctor and CDC criteria to discontinue home isolation before returning to work
- ◆ Team member temperatures are taken at start/end of shifts using infrared (touchless) thermometers and those with elevated temperatures will not be permitted to work



- ◆ Anti-discrimination practices are followed, but sick passengers will not be transported
- ◆ Facemasks are provided to all chauffeurs and made available to customers
- ◆ Chauffeurs are required to wear facemasks when driving passengers and whenever they are within 6 feet of others
- ◆ Hand sanitizer at 70% alcohol and/or disinfecting wipes are in each vehicle

- ◆ The office is deep cleaned each evening and disinfected (air/walls/all surfaces) by an industrial cleaning contractor once per week

Vehicles

- ◆ Vehicles are deep-cleaned by an industrial cleaning contractor at least once per day using a disinfecting industrial cleaner that kills a host of human viruses and bacteria including COVID-19
- ◆ Each vehicle is equipped with disinfecting cleaner and time is built in between trips for chauffeur cleaning of frequent-contact areas between rides



- ◆ Magazines and newspapers have been removed from vehicles
- ◆ Water will be available upon request only
- ◆ The 'recirculated air' setting on the climate control function is prohibited for use

- ◆ Passengers are not to ride in the front seat of any vehicle
- ◆ Only passengers traveling together can ride together (no shared rides)
- ◆ Charter Bus passengers must maintain social distancing guidelines in vehicles or wear face masks unless booking party specifies otherwise (chauffeur will assist with seating arrangements)
- ◆ Passengers sitting immediately behind chauffeurs are required to wear face mask at all times while in the vehicle

Hygiene/Payment Practices



- ◆ Chauffeurs are required to engage in frequent hand washing and sanitizing.
- ◆ Passengers may handle their own luggage. Chauffeurs are required to use gloves and/or sanitize when handling passenger items.
- ◆ We provide a variety of contactless transaction options and do not accept cash for rides.

- ◆ COVID-19 cleaning & disinfecting per ride fee of \$3 for all sedans, SUVs and executive vans and \$7 for mini coaches will apply as long as Emergency Restrictions by the State of Nevada are in effect.
- ◆ Passengers are asked to dispose of their facemasks, water bottles, tissues and disinfecting wipes upon exiting the vehicle.
- ◆ Passengers and chauffeurs are reminded to avoid touching their face, wash hands regularly with soap and water for at least 20 seconds or use alcohol-based hand sanitizer (at least 60% alcohol).
- ◆ Always wash hands before, during and after preparing/eating food; using the bathroom; blowing your nose, coughing or sneezing; handling passengers' belongings; between rides or wearing/removing face coverings. CDC Guidelines are posted in each vehicle.